

Renal Services (UK) Ltd is an independent organisation with no affiliations or links to other companies. This privacy policy explains how we use any personal information we collect about you.

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What information do we collect about you?

We collect information about you when you apply for one of our advertised roles or make an enquiry about our services. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to process your request and where relevant email you about services we offer and we think may be of interest to you.

We use your information collected from the website to personalise your repeat visits to our website.

Renal Service (UK) Ltd will not share your information for marketing purposes with any other companies.

Client/Supplier:

If you are a supplier, client of prospective client of Renal Services, your data will be processed to fulfil contractual obligations or to provide you with necessary information before entering into a contract e.g. provide a quote.

Patient/HCP:

If you are a patient or health care professional your data will only be processed on the basis of legitimate interest for events and relevant information on the services we offer, that we believe would be of interest to you e.g. invitations to national conferences and updates for our holiday dialysis provision.

Prospective Employee:

If you are applying for a role with Renal Services, your data will be used for the purposes of the recruitment process. For further details on how your data will be used please view the HR Privacy Policy.

Prospective Clients:

If you are involved in the management of renal services, your data may be processed on the basis of legitimate interest. Only information relating to the provision of renal care will be communicated.

Prospective Suppliers:

Data for prospective suppliers will be processed to obtain necessary information to enter into a contractual relationship.

Marketing

We would like to send you information about services we offer which we believe will be of interest to you.

You have a right at any time to stop us from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, you can update your preferences at any time.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address:

Data Protection Officer,
Renal Services (UK) Ltd,
22a Ives Street,
London, SW3 2ND

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

For further information visit www.allaboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

Other websites

Our website contains links to other websites. However, this privacy policy only applies only to our website.

Changes to our privacy policy

Our privacy policy is reviewed regularly and updated as indicated. The current version was updated on 09 May 2018.

How to contact us

For clarification or further information on our privacy policy, please contact us:

- by email at info@renalservices.com
- or write to us at Renal Services (UK) Ltd, 22a Ives Street, London, SW3 2ND